Outline and Disclaimer

How To Deal With

Unwanted Calls & Do-Not-Call Registries

- Unwanted and uninvited, harassment, telemarketing or obscene calls disturb the tranquillity of private life. On the other hand, strict Do-Not-Call regulations impede legitimate business. To strike a balance, there are various approaches. The following is a compilation of available solutions.
 - A. Retail Product for individual to stop Unwanted Calls
 - B. Phone Company (LEC) Service to manage Unwanted Calls for consumer
 - C. Network Service for industry to utilize Do-Not-Call Registries
 - D. Law, Regulation and Do-Not-Call Registry
- Initial content of this comparison table is based on our best interpretation of marketing and sales material available in the public
 domain. To ease the effort in making comparisons, expressions that might be uniformly applied to most cases are used, instead of
 specific terminologies preferred by respective providers.
- 2. Data presented below is our best attempt to collect and disseminate such information. Inputs for corrections and updates from respective providers are appreciated. Revisions will be based upon submitted supporting material that is sufficient for general public to verify.
- 3. If you are a provider of any applicable Product or Service that has not been mentioned, please submit a detailed description in the same format as the comparison table below to be included in the next update.
- 4. If you have suggestions for additional comparison parameters to facilitate general public's understanding of this subject, we would appreciate your input as well.
- Please e-mail all comments & communications to <u>Marketing@Avinta.com</u>. We will acknowledge the receipt of each message within 2 business days and state follow-up actions, if any.

Appendix: Abbreviations and Acronyms

ICM: InComing Message: voice message that a caller left on a TAD

IXC: Inter-eXchange Carrier, also known as long distance telephone company

LEC: Local Exchange Carrier, also known as local telephone company

MSRP: Manufacturer Suggested Retail Price, a reference price established by manufacturer of a product or service for calculating discounts, commissions, etc. through the distribution channel

OGM: OutGoing Message, the voice announcement on a TAD that greets a caller

Ring Chirp (½ Ring): Partial or very short ringing sound produced from the ringer of a telephone set

SIT: Special Information Tone, a series of three tones preceding a LEC voice announcement that a disconnected telephone number has been reached

TAD: Telephone Answering Device, a telephone accessory device that plays OGM upon detecting ringing, followed by recording ICM from a caller

Unwanted Calls Solution Comparison Chart

Product/Model State/Service	Provider	Address	Websites (Vendor/Dist.)	Telephone	Price		S Respond to a Caller - Desired Calle	all - Unwanted r	Phone Rings on Unwanted Calls	Extension Phones	Remarks
A. Retail Produ (Return to Over	ct for individual rview)	to stop Un	wanted Calls								
Call Screener	CallMeNot, LLC	3945 South 500 West, Salt Lake City Utah 84123	www.callmenot.com	(800) 860-8465		Auto-answer & play SIT tones	hang-up.	Press '1' to abort the message and ring through	Y	not mentioned about supressing ringing.	Plays message to every call. Disconnect after 5 rings.
Easy Hang-Up / B 1143	Phonex Broadband Corporation	Tech Dr. Midvale UT	www.phonex.com / www.seniorshops.com	(800) 437-0101	\$15.95	You must answer the ringing.	Press a button on Easy HANGUP to play a stored MSG, then hang up.		Y	not mentioned about supressing ringing.	US Pat. No. 5,029,198
PhoneButler / QVC E26447		St. Ft. Myers	www.phonebutler.com www.qvc.com	(888) 628-8537	\$23.64	You must answer the ringing.	If it is a telemarketer, press * key and hang up to play a stored msg then auto-disconnect.		_	not mentioned about supressing ringing.	US Patent No. 6,269.152 Appears to have unsolicited wide media coverage; probably the oldest product circa 1995(?7)

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PreFone FILTER	PreFone Integrated Products	PO Box 888105, Grand Rapids MI 49588	www.prefonefilter.com	(800) 662-5865	\$119.95	Auto-answer; Play a stored msg; then hang- up.	After repeated MSG 3 times, it will ring the telephone.	while playing msg, press '5' key to ring through	(Ring Chirp)	Suppresses ringing. A ring chirp may leak through occassionally.	Auto-disconnect after 8 rings to the phone.
Private TIME / PT1000	Command Communications, Inc.	7025 South Fulton Street, #120, Englewood CO 80112	www.command-comm.com	(800) 288-3491	\$79.95	Auto-answer with a pre- recorded greeting.	The greeting may include announcement that asks the caller not to call again.	If caller dials an acceptable privacy code (upto 4 digits), the call rings through to the phone.	(Ring Chirp)	not mentioned about supressing ringing.	
Quick Hang-Up / #43-147	RadioShack	(Local Stores)	www.radioshack.com	(Local Tel. No.)	\$19.99	You must answer the ringing.	Press PLAY button and hang up the phone to play a prestored MSG then disconnect.	***********	Y	Does not supress ringing.	8 Sec. Digital announcement
Screen Machine	Spectrum Research	2055 Wood Street, Suite 202, Sarasota FL 34237	www.theatersound.com /_ www.privacycorps.com	(877) 857-3484	\$59.97	Auto-answer with a professional voice to	Advise telemarketer not to call.	Direct friends to dial 5 to ring through.	(Ring Chirp)	not mentioned about supressing ringing, but mentioned "Bring a silent end to"	
Telezapper	Privacy Technologies, Inc.	7005 Cochran Road Glenwillow OH 44139	www.telezapper.com_ www.privacytechnologies.com	(800) 373-6290	\$49.95	When you or your answering machine picks up the phone, the TeleZapper emits a special tone.	The special tone fools the calling computer into thinking that your number is disconnected.	All manually dialed calls go through. May "zap" calls from organizations, such as charities, etc., using predictive dialers.	Y	Does not supress ringing.	US Pat. No.: 5,920,623 Plays SIT at all Off-hook events. Avaya reports that this device has absolutely no effect on their Mosaic Predictive Dialing System. (www.mosaixusegroup.com/ayay_asb116.htm). CR Software says its Mercury Dialer has "Nothing to Fear" http://www.crsoftwareinc.com/documentation/news_letters/2001_03.pdf, Pg. 12.L18
TriVOX / VN100	Avinta Communications, Inc.	756 San Aleso Avenue Sunnyvale CA 94085-1445	www.Avinta.com www.Amazon.com	(800) 277-1782	\$69.95	Utilizes an external answering machine as Auto-Attendant (AA) to greet the caller. The OGM can be very "innocent".	If no acceptable number is received, the caller can leave a message on the AA.	If the number dialed by the caller matches with Ext. No. preset on the unit, the phone behind it rings.	N	Does not supress ringing. (See Remarks for details.)	US Pat. No.: 5,596,631 Use second TAD for personal volce messaging. Extension telephone setups: A Turn off ringer, B. Use one VN100 per location.
B Dhone comn	any (LEC) Sond	co to mana	ge Unwanted Calls for consumer *** Based on Caller-l	D ***							<u> </u>
(<u>Return to Over</u>		ce to mana	ge onwanted cans for consumer — based on caner-i	U							
Alabama (AL) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/ires_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone won't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
Alabama (AL) / Privacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com	(800 753-3320	\$5.95/Mo.	Intercepts unidentified caller and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Y	All extension phones are treated as one phone.	"Complete Choice" for \$34.00Mo.
Alaska (AK) / Selective Call Acceptance	ACS	(Local Telco Business Office)	www.acsalaska.com/local_service/residential/services.stm	(800) 478-7121	\$3.50/Mo.	Only let calls from the preselected list to ring through.	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Selective Call Reject for \$3.50/Mo.
Alaska (AK) / Selective Call Acceptance	GCI	(Local Telco Business Office)	www.gci.com/calling/loc_feat.htm	(800) 770-7886	\$3.75/Mo.	Only let calls from the preselected list to ring through.	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	(How many numbers on the list?) Also, Selective Call Rejection for \$3.50/Mo.
Arizona (AZ) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
Arizona (AZ) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.gwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
	SBC-Southwestern Bell	(Local Telco Business Office)	www.swbell.com	(866) 999-6181	\$5.00/Mo. + \$3.00 Install	hears a polite MSG asking to	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.		All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
California (CA) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
California (CA) / Privacy Manager	SBC-Pacific Bell	(Local Telco Business Office)	www.pacbell.com	(866) 999-6181	\$4.00/Mo. + \$4.75 Install	hears a polite MSG asking to	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.		All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
Calorado (CO) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one	Up to 10 specific numbers. Can add the last number called to the list.

						not accepting calls.				phone.	
Colorado (CO) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
Connecticut (CT) / Privacy Manager	SBC-SNET	(Local Telco Business Office)	www.snet.com	(866) 999-6181	\$4.00/Mo. + \$5.00 Install	Caller not on list hears a polite MSG asking to identify by name.	the call, caller can leave a MSG if you	Accept the call.	Y	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
Delaware (DE) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list
District of Columbia (DC) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
District of Columbia (DC) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
Florida (FL) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
Florida (FL) / Do not Disturb	Verizon	(Local Telco Business Office)	www.22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00Mo.
Florida (FL) / Privacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com/residential/ps_call-us.html	(800) 753-2909	\$5.95/Mo.	Intercepts unidentified caller and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Y	All extension phones are treated as one phone.	"Complete Choice" for \$34.00/Mo.
Georgia (GA) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
Georgia (GA) / Privacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com/residential/ps_call-us.html	(800) 356-3094	\$5.95/Mo.	Intercepts unidentified caller and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Y	All extension phones are treated as one phone.	"Complete Choice" for \$34.00/Mo.
Hawaii (HI) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00Mo.
Idaho (ID) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
ldaho (ID) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00lMo.
Illinois (IL) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00lMo.
Illinois (IL) / Privacy Manager	SBC-Ameritech	(Local Telco Business Office)	www.ameritech.com	(866) 999-6181	\$4.00/Mo. + \$4.75 Install	polite MSG	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
Indiana (IN) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00Mo.
Indiana (IN) / Privacy Manager	SBC-Ameritech	(Local Telco Business Office)	www.ameritech.com	(866) 999-6181	\$4.00/Mo. + \$4.75 Install	polite MSG	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
lowa (IA) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	***************************************

						which is forwarded to you.					
Kansas (KS) / rivacy Manager	SBC-Southwestern Bell	(Local Telco Business Office)	www.swbell.com	(866) 999-6181	\$5.00/Mo. + \$3.00 Install		If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
entucky (KY) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
Kentucky (KY) / Privacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com/residential/ps_call-us.html	(800) 477-4459	\$5.95/Mo.	Intercepts caller w/o Caller-ID and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Υ	All extension phones are treated as one phone.	"Complete Choice" for \$34.00Mo.
ouisiana (LA) / Privacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com	(800) 832-0679	\$5.95/Mo.	Intercepts caller w/o Caller-ID and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Υ	All extension phones are treated as one phone.	"Complete Choice" for \$34.00Mo.
aine (ME) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
aryland (MD) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
laryland (MD) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
assachusetts (MA) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
assachusetts (MA) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
Michigan (MI) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
Michigan (MI) / Privacy Manager	SBC-Ameritech	(Local Telco Business Office)	www.ameritech.com	(866) 999-6181	\$4.00/Mo. + \$4.75 Install	polite MSG	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
Minnesota (MN) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
Minnesota (MN) / Caller ID with Privancy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
Mississippi (MS) / Privacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com	(800) 622-6146	\$5.95/Mo.	Intercepts caller w/o Caller-ID and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Υ	All extension phones are treated as one phone.	"Complete Choice" for \$34.00/Mo.
/lissouri (MO) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
Missouri (MO) / Privacy Manager	SBC-Southwestern Bell	(Local Telco Business Office)	www.swbell.com	(866) 999-6181	\$5.00/Mo. + \$3.00 Install	hears a polite MSG asking to	the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
Montana (MT) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	

Nebraska (NE) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
Nevada (NV) / Privacy Manager	SBC-Nevada Bell	(Local Telco Business Office)	www.nevadabell.com	(866) 999-6181	\$4.00/Mo. + \$11.50 Install	polite MSG	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
New Hampshire (NH) / Do Not Disturb	Verizon	(Local Telco Business Office)	www.22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00Mo.
New Jersey (NJ) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	hears a MSG saying you are not accepting calls.	Phone won't even ring.		N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
New Jersey (NJ) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00Mo.
New Mexico (NM) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers W/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
New York (NY) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(866) 999-6181	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
New York (NY) / Do Not Disturb	Verizon	(Local Telco Business Office)	www.22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00Mb.
North Carolina (NC) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
North Carolina (NC) / Do Not Disturb	Verizon	(Local Telco Business Office)	www.22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
North Carolina (NC) / Privacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com/residential/ps_call-us.html	(800) 767-2355	\$5.95/Mo.	Intercepts caller w/o Caller-ID and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Y	All extension phones are treated as one phone.	"Complete Choice" for \$34.00/Mo.
North Dakota (ND) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
Ohio (OH) / Do Not Disturb	Verizon	(Local Telco Business Office)	www.22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
Ohio (OH) / Privacy Manager	SBC-Ameritech	(Local Telco Business Office)	www.ameritech.com	(866) 999-6181	\$3.23/Mo. + \$4.75 Install	polite MSG	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Υ	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
Oklahoma (OK) / Privacy Manager	SBC-Southwestern Bell	(Local Telco Business Office)	www.swbell.com	(866) 999-6181	\$5.00/Mo. + \$3.00 Install	hears a polite MSG asking to	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Υ	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
Oregon (OR) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
Oregon (OR) / Do Not Disturb	Verizon	(Local Telco Business Office)	www.22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one	Up to 12 telephone number list Also, Call Block for \$3.00Mo.

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ennsylvania (PA) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
ennsylvania (PA) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
node Island (RI) / Do not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
uth Carolina (SC) Privacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com/residential/ps_call-us.html	(800) 336-0014	\$5.95/Mo.	Intercepts caller w/o Caller-ID and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Υ	All extension phones are treated as one phone.	"Complete Choice" \$34,00Mo.
uth Dakota (SD) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
ennessee (TN) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
ennessee (TN) / rivacy Director	BellSouth	(Local Telco Business Office)	www.bellsouth.com/residential/ps_call-us.html	(800) 753-0223	\$5.95/Mo.	Intercepts caller w/o Caller-ID and request caller to record a name.	After hearing caller's name, call can be rejected.	Accept the call.	Υ	All extension phones are treated as one phone.	"Complete Choice" \$34.00/Mo.
	SBC-Southwestern Bell	(Local Telco Business Office)	www.swbell.com	(866) 999-6181	\$5.00/Mo. + \$3.00 Install	Caller not on list hears a polite MSG asking to identify by name.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Υ	All extension phones are treated as one phone.	Up to 10 access codes, 10 digits each.
as (TX) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
Jtah (UT) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
h (UT) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Υ	All extension phones are treated as one phone.	
rmont (VT) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install		Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
inia (VA) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
shington (WA) / Call Blocker	SBC-Telecom	(Local Telco Business Office)	www.sbctelecom.com	(877) 430-7228	(\$?.??)	Caller not on list hears a MSG saying you are not accepting calls.	Phone won't even ring.	Ring Through.	N	All extension phones are treated as one phone.	Up to 10 specific numbers. Can add the last number called to the list.
ishington (WA) / Caller ID with Privacy +	Qwest	(Local Telco Business Office)	www.qwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
ashington (WA) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.
st Virginia (WV) / Do Not Disturb	Verizon	(Local Telco Business Office)	www22.verizon.com/foryourhome/SAS/res_fam_secureprivacy.asp	(800) 483-4000	\$2.50/Mo. + \$0.00 Install	Only allows calls from the preselected list	Phone wont't ring	Ring Through.	N	All extension phones are treated as one phone.	Up to 12 telephone number list Also, Call Block for \$3.00/Mo.

Wisconsin (WI) / Privacy Manager SBC-Amerite Wyoming (WY) / Caller ID with Privacy +	Office)	www.ameritech.com	(866) 999-6181	\$4.00/Mo. + \$4.75 Install	polite MSG	the call, caller can	Accept the call.		All extension	Up to 10 access codes, 10 digits each.
Caller ID with Qwest					asking to identify by name.	leave a MSG if you have Voice MSG service.		Y	phones are treated as one phone.	
	Office)	www.gwest.com	(800) 996-2347	\$9.95/Mo. + \$8.50 Install	A prerecorded MSG asks the callers w/o Caller-ID to identify themsleves which is forwarded to you.	If you don't take the call, caller can leave a MSG if you have Voice MSG service.	Accept the call.	Y	All extension phones are treated as one phone.	
C. Network Service for ir (Return to Overview)	industry to utilize D	Do-Not-Call Registries								
Call Director Sontelic Communica	904 Alder Ave Bainbridge Island WA 98110	www.sontelic.com	(800) 774-8229	\$6.95/Mo. MSRP	Check calling number against Unwanted Caller list	Redirect the call	Ring through	N		Patent pending Call Director subscribers dial *99 to "vote" calling number as unwanted.
DNC Protection Do-Not-Call Protection, Ir		www.donotcallprotection.com		(\$.0325-\$.025)/T1, (\$.055-\$0.59)/Ln	Check calling number against Do-Not-Call list		Proceed to set up the call	N	All extension phones are treated as one phone.	
Do-Not-Call Gryphon Net	249 Vanderbit Avenue Norwood MA 02062	www.gryphonnetworks.com	(781)255-0444	(\$??.??)	Check calling number against Do-Not-Call list		Proceed to set up the call	N		Patented (No. ?,???,???) Caller Press "#0" to place a consumer on to DNC database
Teleblock Call Complia	90 Pratt Oval Glen Cove NewYork 11542	www.callcompliance.com	(888) 674-6774	(IXC Service)	Check dialed number against Do-Not-Call list		Proceed to set up the call	N		US Patent No. 6,330,317 This is for Telemarketers to comply with Do-Not-Call registry
D. Law, Regulation and I	Do-Not-Call Regist	try								
the DMA: http://www.th	.the-dma.org/government/d	donotcalllists.shtml	Ti Ti		ĺ		i			
RealtorMagOnLine: http://www.re	.realtor.org/rmomag.NSF/pa	ages/donotcallapr02	i i	i e	i e					

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